



Genpact Healthcare Provider BPS

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Healthcare Provider BPS profile on Genpact is a comprehensive assessment of Genpact's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Healthcare Provider BPS services and identifying vendor suitability for Healthcare Provider BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Genpact's offerings and capabilities in the Healthcare Provider BPS sector.

Genpact is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

Genpact, a tier one BPS vendor was spun off from GE in 2005 as a separate entity and became a listed company in 2007. Following the 2005 spin-off, Genpact acquired Creditek (founded in 1982), an order-to-cash cycle and enterprise receivables management company based in Parsippany NJ, whose revenue cycle management platform became the foundation of Genpact's capabilities in healthcare provider BPS, by further enhancing it with proprietary tools. Genpact gained 30 clients in the healthcare provider space through this acquisition. Since 2005, Genpact has gone through more acquisitions in the wider healthcare space, enhancing its capabilities with companies such as Endeavour (a mobile digital services provider), Pharmedlink (a provider of regulatory services to the life sciences industry), and akritiv (a cloud-based order-to-cash services company).

Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's Healthcare Provider BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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Report Length

8 pages

Healthcare Provider BPS Vendor Assessments also available for:

WNS, CSC, HCL, HGS, Dell Services, Sutherland,