



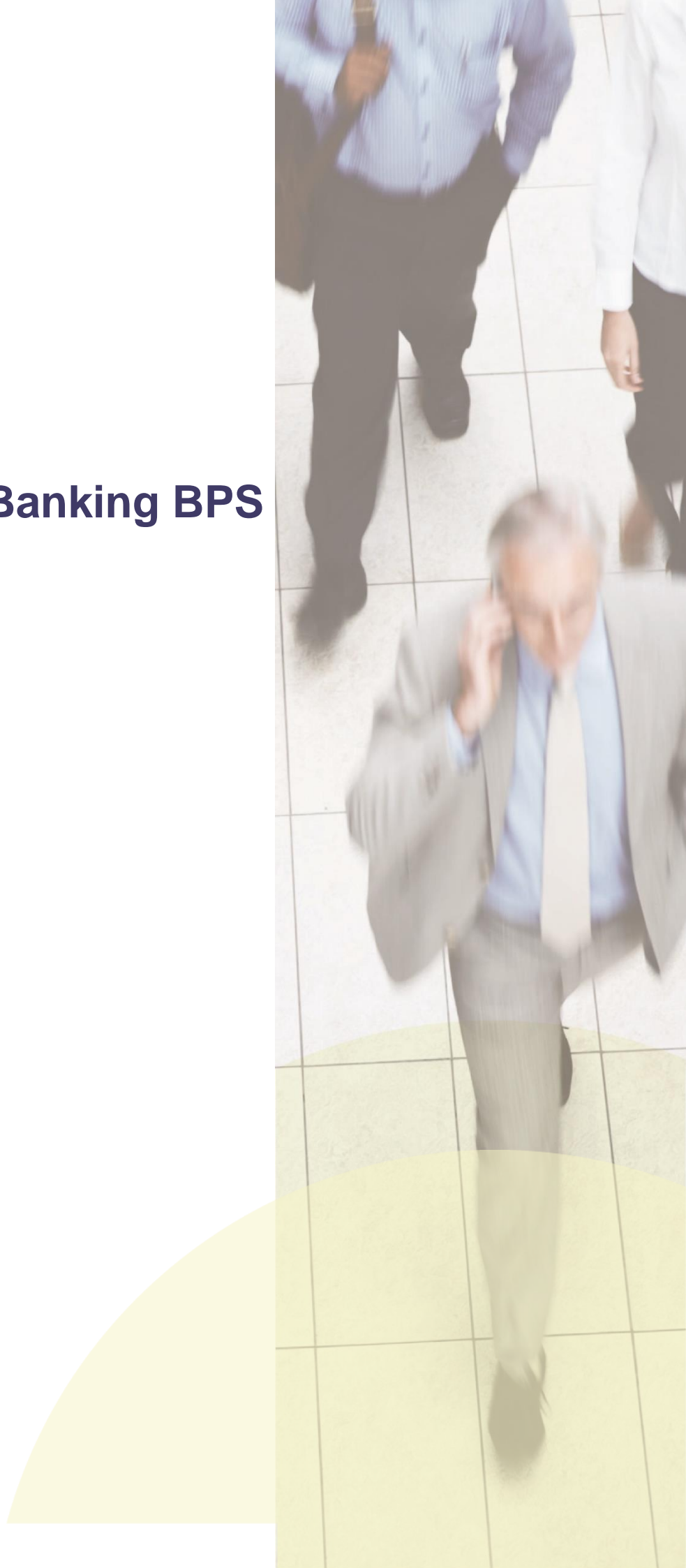
# Hexaware RPA and AI in Banking BPS

Vendor Abstract  
Report Summary

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9 pages





## Who Is This Vendor Assessment For?

NelsonHall's Retail Banking BPS Vendor Assessment for Hexaware is a comprehensive assessment of Hexaware's RPA and AI offerings and capabilities for the banking industry designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of RPA and AI services and identifying vendor suitability for banking industry (consumer banking, commercial banking, and capital markets) RPA and AI services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

This NelsonHall assessment analyzes Hexaware's offerings and capabilities in RPA and AI services for the banking industry. Hexaware of a number of banking services vendors analyzed in NelsonHall's comprehensive industry analysis programs.

### Overview

Hexaware delivers RPA and AI from within its Business Process Services unit, and employs a proprietary engagement model called Digital Managed Services to deliver customer benefits, while retaining the risk of automation. Through this model, Hexaware takes on the operation of a business process, learns and progressively automates, while guaranteeing target state pricing from the start of the relationship.

Currently, RPA combined with machine learning is the focus, leveraging a best of breed approach to automation platforms. Hexaware has partnered with four leading automation tool vendors, resulting in a capability to address a wide variety of automation scenarios, while ensuring clients are able to leverage innovation and mitigate intellectual property concerns.

Hexaware began this type of engagement with a tier 1 global retail bank for which Hexaware was delivering a range of technology and testing services for over 15 years. The client had already outsourced many BPS processes for several years; it wanted Hexaware to automate its processes with RPA while reducing the risks of RPA implementation.

## Contents

1.	Background	
2.	Revenue Summary	
3.	Key Offerings	
4.	Delivery Capabilities & Partnerships	
5.	Target Markets	
6.	Strategic Direction	
7.	Strengths & Challenges	
	7.1 Strengths	
	7.2 Challenges	
8.	Outlook	

## Scope of the Report

The report provides a comprehensive and objective analysis of Hexaware's RPA and AI services for banking offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Report Length

9 pages

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## **RPA and AI services for the Banking Industry Vendor Assessments Also Available for:**

Capgemini  
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