



# Infosys Advanced Digital Workplace Services

Vendor Assessment  
Report Abstract

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## Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for Infosys is a comprehensive assessment of Infosys' digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in digital workplace services.

## Key Findings & Highlights

Infosys provides digital workplace services under its workplace transformation offering. Over the last 12 months, Infosys has seen an increased focus on employee experience and has further evolved its services to drive the digitization of the workplace environment and enabling clients to transition to a Live Enterprise.

Infosys provides digital workplace services across the following areas:

- Workplace Consulting Services: employee experience design, training, adoption and organizational change management services (driven by Teams), and workplace analytics
- Workplace Collaboration Services: 0365 migration and adoption services, Teams collaboration, My Workspace, Collab.Nxt, Microsoft Power Platform, and G-Suite adoption
- Modern Workspaces: Win10 upgrades, evergreen IT and application readiness, UEM, virtual cloud desktop, workplace identity & security, and smart spaces
- Workplace Operations: service center, 0365 managed services, Device as a Service (DaaS/VDaaS), Windows as a Service, ITSM, workplace analytics, and user experience management.

## Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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## Report Length

15 pages

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