



IT Services: Quality Engineering

Infosys

Report Abstract

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By Dominique Raviart

IT Services Practice Manager

NelsonHall

21 pages

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Who is this Vendor Assessment for?

NelsonHall's QE profile on Infosys is a comprehensive assessment of Infosys' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Infosys' offerings and capabilities in QE.

Infosys primarily provides software testing services through its Infosys Validation Solutions (IVS) unit, founded in 2001. IVS is a horizontal service line with ownership of P&L, strategy, delivery, pre-sales, centers of expertise, portfolio management, and IP.

IVS is an extensive practice within Infosys and had 30k career testers at the end of FY22 (the year ending March 31, 2022). IVS' headcount does not include an additional 2k career testers working in other Infosys units.

IVS has a track record in gaining substantial standalone testing contracts, with TCVs of up to ~\$100m and a regular flow of deals in the \$10m–\$50m range.

Buyers that require a large-scale transformation of their QE units will often consider turning to Infosys for its breadth and depth of services and its investments ahead of client demand for next-gen QE services, for instance, across AI and RPA. Buyers will find in Infosys test automation expertise, technical expertise (such as in application migration to the cloud), an Indian-centric delivery model (which accommodates several nearshore locations), and experience in the management of midsized to large projects.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

QE Vendor Assessments also available for:

Amdocs

Apexon

Aspire Systems

Capgemini

Cigniti

eInfochips

EPAM

Expleo

LTIMindtree

NTT DATA

Qualitest

TCS

Tech Mahindra

Testinium

Trigent

TestingXperts

Virtusa

ValueMomentum.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets across the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

Dominique can be contacted at:

- Email: dominique.raviart@nelson-hall.com
- Twitter: @DominiqueR_NH



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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London

Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD
Phone: +44 (0)203 514 7522

Paris

115 rue de Reuilly, 75020 Paris
Phone: +33 (0)6 23 81 17 54

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