



## Cloud, SaaS, and BPaaS Services in BFS

# Infosys

### Report Abstract

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9 pages

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## Who is this Vendor Assessment for?

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NelsonHall's 'Transforming Financial Services with Cloud, SaaS, and BPaaS Services' profile on Infosys is a comprehensive assessment of Infosys' offerings and capabilities for the BFS sector, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Cloud, SaaS, and BPaaS processes and identifying vendor suitability for Cloud, SaaS, and BPaaS services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

## Key Findings & Highlights

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Infosys has been investing heavily in developing a large ecosystem of proprietary IP, partners, and industry-specific tools to enable and propel its Cloud, SaaS, and BPaaS offerings for BFS clients. Its core banking platform, Finacle, has been architected into microservices to enable it to be bought in modules as clients require. It has built an app and services store through which clients can buy enablers to move to the cloud. Finally, it partners with other core platform providers such as Fiserv, Avaloq, and Temenos to provide modules and services to financial institutions to enhance the functionality of their platforms with modules.

Recently, Infosys has been increasing its onshore footprint to enable it to support a wider range of processes at client firms. It is embedding its AI capabilities into solutions to enhance the accuracy, speed, and process predictability of its solutions in production environments. It is now looking to productize more solutions into SaaS and BPaaS offerings for its local market clients.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Infosys' BFS-focused Cloud, SaaS, and BPaaS service offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## Cloud, SaaS, and BPaaS Services in BFS Vendor Assessments also available for:

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Apexon

Avaloq

Capgemini

Coforge

Cognizant

Datamatics

FIS

Happiest Minds

L&T Infotech

Mindtree

Quantiphi

Sopra Steria

TCS

Tech Mahindra.

## About The Author

Andy is the Banking Sourcing Research Director at NelsonHall, where he has global responsibility for Retail and Commercial Banking and Capital Markets.

Andy assists both buy-side and vendor organizations in assessing opportunities and supplier capability across Banking services, including in the areas of Core Banking, Payments, Mortgages & Loans, and Securities Processing. In these domains, Andy covers professional services, hosting, and BPS.

Andy assists both buy-side and vendor organizations in financial services to assess opportunities and success factors in the application of technology and BPS. This increasingly encompasses all things digital.

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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