Infosys
Cognitive IT Infrastrucrure Management

Vendor Assessment
Report Abstract

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By John Laherty

IT Services

Senior Research Analyst

NelsonHall

12 pages

Who Is This Vendor Assessment For?

NelsonHall's Cognitive IT Infrastructure Management Services Vendor Assessment for Infosys is a comprehensive assessment of Infosys' cognitive IT infrastructure management services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cognitive IT infrastructure management services

- Vendor marketing, sales and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in cognitive IT infrastructure management services sector.

Key Findings & Highlights

For CY 2017, NelsonHall estimates Infosys' revenues to be $10,703m. NelsonHall estimates that ~3% of this is associated with cognitive IT infrastructure management services (~$350m).

Infosys' key IP includes Infosys' Infrastructure Management Suite (combination of multiple open source technologies built in cognitive infrastructure space) powered by Nia's cognitive and machine learning algorithms and AI technology. Infosys IMS suite is available both in managed on-premise, and as-a-service model (SaaS), providing a single pane of glass for both IT op's users and DevOps users.

Infosys has developed IP called AssistEdge (through EdgeVerve) which provides a unified desktop view, self-service capabilities, real-time collaboration, and the ability to deploy RPA, analytics, and reporting.

Infosys has ~1k FTEs who are trained in Nia, in addition to third-party vendor trained resources.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' cognitive IT infrastructure management service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components

- Revenue estimates

- Identification of the company's strategy, emphasis and new developments

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's strengths, weaknesses and outlook.

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Report Author

John Laherty

john.laherty@nelson-hall.com

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