



Vendor Profile

Learning Services

Infosys

Report Abstract

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By Nikki Edwards

Principal Research Analyst

NelsonHall

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Who is This Vendor Assessment For?

NelsonHall's Learning Services profile on Infosys is a comprehensive assessment of Infosys's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Learning Services and identifying vendor suitability for Learning Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Learning Services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Infosys's offerings and capabilities in Learning Services.

Established in 1981, Infosys is a NYSE listed global consulting and IT services company with more than 310k employees. Infosys BPM, established in 2002, is the business process management subsidiary of Infosys that provides end-to-end transformative services for its clients worldwide with more than 50k employees. Across Infosys Ltd and Infosys BPM, the company offers ten service areas (including BPM Analytics, Digital Business Services, Business Transformation Services, and RPA). Human Resources Outsourcing services focus on: Learning and development outsourcing (Learning), benefits administration, payroll outsourcing, and recruitment outsourcing.

Infosys's offerings comprise learning content, delivery, admin, tech, and consultancy services. It has added new and enhanced existing services in 2021. It provides predominantly proprietary technology. In 2022, it will develop services and tech further.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys's Learning Services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's service delivery organization (including delivery locations).

Learning Services Vendor Assessments also Available for:

Aptara

Capgemini

Conduent

G-Cube

IBM

Infopro Learning

LTGplc

NIIT Ltd

QA

Seertech Solutions

Tesseract Learning

UpsideLMS

Vertex PS.

About The Author

Nikki is a Principal Research Analyst at NelsonHall, with shared responsibility for HRO research globally. Nikki is responsible for HRO research in the areas of Recruitment Process Outsourcing (RPO), Managed Service Program (MSP)/Contingent Workforce Services (CWS), and Learning.

Nikki has a wealth of operational experience across the entire HR function, including talent acquisition, talent development, employee engagement, employee relations, compensation, benefits, payroll, employment law, and HR systems. She also has significant experience in leading and managing business transformation/integration and cultural change projects, including outsourcing key business functions, accelerated growth via TUPE transfers, organization and process redesign, and M&A initiatives (including due diligence, rebranding, cultural realignment, and compensation and benefits changes).



Nikki can be contacted at:

- Email: nikki.edwards@nelson-hall.com
- Twitter: @NikkiE_NH

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London

Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD
Phone: + 44(0) 203 514 7522

Paris

4 place Louis Armand, Tour de l'Horloge, 75012 Paris
Phone: + 33 1 86266 766

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