

Infosys Payroll Services

Vendor Assessment
Report Abstract

August 2016

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11 pages

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Who Is This Vendor Assessment For?

NelsonHall's payroll services vendor assessment for Infosys is a comprehensive assessment of Infosys' payroll service offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR and payroll decision makers.

Key Findings & Highlights

Infosys Limited is an Indian multinational which provides business consulting, information technology and outsourcing services. The company is still relatively new in the payroll service space; it has 11 payroll clients, eight of which include payroll services as part of a wider MPRHO scope, and three of which have payroll only contracts.

Infosys offers a fully managed payroll outsourcing model, with or without contact center services, delivering ~5.5m payslips per year to ~310k employees.

It has focused on growing its end to end payroll services, with ~25% of its revenues coming from managed services clients, and 75% coming from payroll contracts which incorporate other HRO services such as HR admin and helpdesk.

Payroll is focused on and generates revenue across:

- Asia Pacific, led by Australia/New Zealand, followed by mainland Asia
- The Americas, led by the U.S.
- EMEA, led by the U.K., followed by Benelux.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' payroll outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.



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Report Length

11 pages

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Payroll Services Vendor Assessments also Available for:

ADP
Capita
Ceridian
CloudPay
Excelity
MHR
Neeyamo
NGA HR
OneSource Virtual
Paychex
Ramco

SafeguardWorld Interntional

SD Worx

Sopra HR

TMF Group