Infosys
Transforming Wealth and Asset Management Services

Vendor Assessment
Report Abstract

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by Andy Efstathiou
Director
NelsonHall

12 pages

Who Is This Vendor Assessment For?

NelsonHall's Transforming Wealth and Asset Management Services Vendor Assessment for Infosys is a comprehensive assessment of Infosys's Wealth and Asset Management Services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for Wealth and Asset Management Services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

Infosys began its capital markets services business in 2002, delivering technology-based professional services for multiple global brokerage firms. Over time, the engagements expanded into consulting and technology services for wealth management operations. For example, In 2004, Infosys began an engagement to deliver wealth and asset (W&A) BPS services to the U.S. headquartered global custodian. The first step in the relationship involved BPS services for:

- Fund administration reconciliation
- Data management.

Over time the relationship with the custodian grew, to include:

- Year 2: trade management, corporate actions, and reconciliation analysis
- Year 3: portfolio analysis, income collection, tax collections, reorganizations, and accounts payable
- Year 4: at this point, the client undertook a change in platform, and Infosys began to provide support for non-U.S. countries; this included billing, portfolio compliance, and portfolio review.

Over time, Infosys has added more W&A services offerings and increased its geographic presence in the industry to all major markets.

Scope of the Report

The report provides a comprehensive and objective analysis of Wealth and Asset Management services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Author

Andy Efstathiou

andy.efstathiou@nelson-hall.com

Transforming Wealth and Asset Management Services Vendor Assessments Also Available for:

Atos

Avaloq

Broadridge

Capgemini

DXC

Infosys

L&T Infotech

NIIT Technologies

TCS

Tieto

Virtusa

Wipro

WNS