



Infosys Healthcare Payer BPS

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Healthcare Payer BPS profile on Infosys is a comprehensive assessment of Infosys' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of healthcare payer BPS services and identifying vendor suitability for healthcare payer RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Infosys' offerings and capabilities in the healthcare payer sector.

Infosys is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

Infosys is was founded in 1981 and is headquartered in Bangalore, India, providing IT and BPO services. In 2013 it had revenues of \$8.7bn.

Infosys entered the health BPO business in 2007. It has offerings which span across the healthcare payer sector, and is focusing on satisfying the ongoing health plan needs that have arisen from ACA and the changing U.S. population.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys healthcare payer BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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2. Revenue Summary

3. Key Offerings

4. Delivery Capability and Partnerships
 - 4.1 Delivery capabilities
 - 4.2 Tools and Technology
 - 4.3 Transformation

5. Target Markets
 - 5.1 Product and geographic focus
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6. Strategy

7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges

8. Outlook

Report Length

8 pages

Healthcare Payer BPS Vendor Assessments also available for:

Cognizant, Concentrix, CSC, Dell, EXL, Genpact, HGS, HP, Xerox