



Infosys Legal Process Outsourcing

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Legal Process Outsourcing (LPO) profile on Infosys is a comprehensive assessment of CSC's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of LPO services and identifying vendor suitability for LPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Infosys' offerings and capabilities in the LPO sector.

Infosys' is one of a number of LPO services providers analyzed in this comprehensive industry analysis.

Infosys is an Indian IT services company founded in 1981 which has been delivering LPO services within its BPO offerings since 2007.

Infosys' main LPO offering towers are:

- Contract management
- Legal publishing
- Litigation services
- Compliance and legal research
- Real estate services.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' LPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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2. Revenue Summary

3. Key Offerings
 - 3.1 Contract management services
 - 3.2 eDiscovery services
 - 3.3 Legal research and compliance/regulatory services
 - 3.4 Industry-specific services

4. Delivery Capability and Partnerships
 - 4.1 Delivery centers and personnel
 - 4.2 Software
 - 4.3 Pricing

5. Target Markets
 - 5.1 Client focus
 - 5.2 Client examples

6. Strategy

7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges

8. Outlook

Report Length

27 pages

Legal Process Outsourcing Vendor Assessments also available for:

QuisLex, Integreon, Mindcrest, WNS, Clutch Group, TCS and Exigent