

Mphasis Digital Banking Services

**Vendor Assessment
Report Abstract**

May 2018

by Andy Efstathiou

Director

NelsonHall

6 pages





Who Is This Vendor Assessment For?

NelsonHall's Digital Banking Services Vendor Assessment for Mphasis is a comprehensive assessment of Mphasis' Digital Banking Services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for Digital Banking services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

This NelsonHall assessment analyzes Mphasis' offerings and capabilities in Digital Banking services. Mphasis is one of a number of banking operations services companies analyzed in NelsonHall's comprehensive industry analysis programs.

Mphasis has worked for large banks since its founding in 1998 and many of the technologies it has worked with are currently components of its digital services. In 2015, Mphasis formed a digital team to focus on IT services for the surround systems that are used by core banking platforms; these surround systems (including channels, analytics, and data) are digital banking technologies. Mphasis began these services focused on the delivery of bank product lines (e.g., loans, deposits, or payments). Today, it is finding that bank demand is shifting towards horizontal digital services such as data management.

Contents

1. Background

2. Revenue Summary

3. Key Offerings

4. Delivery Capabilities & Partnerships

5. Target Markets

6. Strategic Direction

7. Strengths & Challenges
 - 7.1 Strengths

 - 7.2 Challenges

8. Outlook

Scope of the Report

The report provides a comprehensive and objective analysis of Mphasis' Digital Banking services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Report Length

6 pages

Report Author

Andy Efstathiou

andy.efstathiou@nelson-hall.com

Digital Banking Services Vendor Assessments Also Available for:

Atos
Avaloq
Capco
Capgemini
DXC
EXL Services
Genpact
Infosys
NIIT Tech
Syntel
Tata BSS
Tech Mahindra
Tieto
TCS
Virtusa
Wipro.