NIIT Technologies – Business Process Transformation through RPA and AI

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Business Process Transformation through RPA & AI profile of NIIT Technologies is a comprehensive assessment of NIIT Technologies' automation-centric service offerings and capabilities in support of business process transformation designed for:

- Sourcing managers monitoring the capabilities of existing suppliers to deliver process transformation and automation using RPA and/or AI technologies and identifying vendor suitability for RFPs seeking automation-led process transformation or business process services

- Vendor marketing, sales and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

NIIT Technologies focuses on the travel & transportation, insurance, banking & financial services, and media sectors and aims to bring domain-specific process knowledge to its RPA engagements and to assist organizations, where applicable, in taking a transformational approach to their processes.

The company's proprietary frameworks used in conjunction with business process transformation through the application of RPA are:

- TESS, RPA delivery framework covering the steps of Transform (assess, baseline, and suggest "to-be" processes), Enable, Standardize, and Scale

- ProcessGym, RPA process identification framework.

Scope of the Report

The report provides a comprehensive and objective analysis of NIIT Technologies' offerings, capabilities, and market presence in support of business process transformation through the application of RPA and AI technology including:

- Analysis of the company's offerings and key service components for achieving business process transformation through the application of RPA and AI technology

- Analysis of the company's delivery organization for delivering business process transformation through the application of RPA and AI technology

- Analysis of the profile of the company's RPA and AI-based services customer base, including the company's targeting strategy and examples of current contracts

- Revenue estimates for the company's RPA and AI-centric services

- Identification of the company's strategy, emphasis and new developments in support of business process transformation through the application of RPA and AI technology

- Analysis of the company's strengths, weaknesses and outlook in achieving business process transformation through the application of RPA and AI technology.

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Business Process Transformation through RPA and AI Vendor Assessments are Available for:

Arvato

Capgemini

Cognizant

Conduent

DXC

EXL

Genpact

HCL

HGS

IBM

Infosys

LTI

Mphasis

NIIT Technologies

NTT Data Services

Sopra Steria

Sutherland Global Services

Swiss Post Services

Tata Consultancy Services

Wipro

WNS