



NTT DATA Advanced Digital Workplace Services

**Vendor Assessment
Report Abstract**

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**By John Laherty
IT Services
Senior Research Analyst
NelsonHall**

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research.nelson-hall.com





Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for NTT DATA is a comprehensive assessment of NTT DATA's digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in digital workplace services.

Key Findings & Highlights

NTT DATA takes a vendor-agnostic approach to workplace services. It provides digital workplace services under its Dynamic Workplace Solutions framework. Over the last 12 months, NTT DATA has seen a lot of traction for its digital offerings program, and from a Dynamic Workplace perspective, sees CX, and XLA contracting and operational methods, underpinned by its Nucleus Intelligent Enterprise Platform, resonating well with clients. It is focusing on the overall employee experience, enabling clients to achieve business outcomes, with value statements, and XLA recommendations.

Scope of the Report

The report provides a comprehensive and objective analysis of NTT DATA's digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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Report Author

John Laherty

john.laherty@nelson-hall.com

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