

# OnProcess Technology Supply Chain Management Services

Vendor Assessment Report Abstract

October 2018

Janet Irwin Senior Analyst NelsonHall

12 pages

research.nelson-hall.com







#### Who Is This Vendor Assessment For?

NelsonHall's Supply Chain Management Services Vendor Assessment for OnProcess Technology is a comprehensive assessment of OnProcess Technology's supply chain management service offerings and capabilities designed for:

- Supply chain and planning managers monitoring the capabilities of existing suppliers of supply chain services and identifying vendor suitability for outsourcing services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the supply chain services sector.

#### **Key Findings & Highlights**

OnProcess<sup>®</sup> Technology, founded in 1998 and headquartered in Ashland, Massachusetts is a pure-play provider of Supply Chain Management services.

OnProcess supports ~150 clients from ~7 global delivery locations in ~4 countries in ~26 languages.

Starting as a reverse logistics company in 1998, OnProcess has made significant investments in its technology platforms, analytics, and artificial intelligence capabilities in order to expand its value proposition to be inclusive of the outcome based end to end service value chain.

In 2016, OnProcess released its OPTvision platform which was built organically and brings visibility into the supply chain for its clients. Its business model is to optimize cost, optimize revenue, and optimize customer service. Through this digital transformation, OnProcess has brought real-time single platform visibility, predictive analytics, and decision tree automation- delivering highly targeted, and significantly improved business outcomes for its clients.

It primarily operates in the technology, medical device, wireless, broadband, manufacturing, and logistics sectors.



#### **Scope of the Report**

The report provides a comprehensive and objective analysis of OnProcess Technology's supply chain management service offerings, capabilities, and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



#### Contents

1.	Background
2.	Revenue Summary
3.	Key Offerings
4.	Delivery Capability and Partnerships
5.	Target Markets
6.	Strategy
7.	Strengths and Challenges
8.	Outlook

## **Report Length**

12 pages

### **Report Author**

Janet Irwin janet.irwin@nelson-hall.com



# Supply Chain Management Vendor Assessments also Available for:

Arvato Capgemini Exertis Genpact GEP IBM Infosys TCS Tech Mahindra WNS Wipro