

# SLK Next Generation Mortgage and Loan BPS

Vendor Abstract Report Summary

August 2017

by Andy Efstathiou Director NelsonHall 9 pages







#### Who Is This Vendor Assessment For?

NelsonHall's Next Generation Mortgage and Loan (M&L) BPS vendor assessment for SLK is a comprehensive assessment of SLK's next generation M&L BPS offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for M&L BPS RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## **Key Findings & Highlights**

This NelsonHall assessment analyzes SLK's offerings and capabilities in mortgage and loan BPS. SLK is one of a number of mortgage and loan BPS companies analyzed in NelsonHall's comprehensive industry analysis programs.

SLK Global is a privately held company with U.S. headquarters in Dallas, TX. IT is part of the SLK Group, which has ~5k employees as of Q1 2017. SLK Group has two subsidiaries:

- SLK Global: provides business process management products and services to financial institutions
- SLK Software Services: provides software solutions and services.

SLK Global (SLK) has ~3k employees (as of Q1 2017) and five delivery centers:

- Bangalore
- Pune
- Kolhapur
- Dallas
- Metro Manila, Philippines.

SLK's M&L BPS activities began in 2007, when a regional bank required BPS support for its mortgage lending operations. The initial services required were loan document indexing. Over time, the engagement has grown to include additional origination processes, including underwriting audits.

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### Scope of the Report

The report provides a comprehensive and objective analysis of M&L offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- · Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

#### **Report Length**

9 pages

#### **Report Author**

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# M&L BPS Vendor Assessments Also Available for:

Atos

Capgemini

Computershare

First Source

Genpact

IBM

Infosys

Intelenet

Mphasis

SLK Global

Sutherland

Tata BSS

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