



TCS Multi-Process HRO

Vendor Assessment

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by Amy L. Gurchensky
HRO Research Analyst
NelsonHall

13 pages





Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) vendor assessment for TCS is a comprehensive assessment of TCS' MPHRO offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



Key Findings & Highlights

Tata Consultancy Services (TCS), formed in 1968 and headquartered in Mumbai, India, is an IT, consulting, and BPO provider that forms part of The Tata Group, India's largest private business conglomerate.

The company's MPHRO offering includes workforce administration, payroll, benefits administration, compensation administration, resourcing and recruitment administration, and talent management services, including learning administration and performance management.

TCS primarily targets its existing BPO clients for its HRO services; typically F&A clients. Approximately 35% of its MPHRO clients are from the large market.

The company has 25 MPHRO clients and supports ~500k employees.

Scope of the Report

The report provides a comprehensive and objective analysis of TCS' MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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2.	Revenue Summary
3.	Key Offerings
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8.	Outlook

Report Length

13 pages

Report Author

Amy L. Gurchensky

amy.gurchensky@nelson-hall.com

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