



TCS Transformation in Insurance

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Transformation in Insurance profile on TCS is a comprehensive assessment of TCS' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of insurance BPS to serve organizations, and identifying vendor suitability for transformation insurance RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes TCS' offerings and capabilities for transformation in insurance BPS.

TCS is one of a number of insurance BPO providers analyzed in this comprehensive industry analysis.

TCS has been carrying out transformation for its insurance BPO clients for around eight years. Activities in support of transformation for insurance BPO have matured over the last three years, and TCS estimates that ~70% of its insurance BPO engagements are transformational in nature.

Scope of the Report

The report provides a comprehensive and objective analysis of TCS' transformation in insurance offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and approach to transformation
- Analysis of the company's strengths, weaknesses, and outlook
- Analysis of transition frameworks, approach to governance and use of analytics
- Analysis of the company's offerings and key service components



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1. Background

2. Approach to Transformation
 - 2.1 Transformation framework and identifying 'To Be' processes
 - 2.2 Analytics and tools

3. Case Study
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4. Strengths

5. Strategy

Report Length

8 pages

Transformation in Insurance Vendor Assessments also available for:

CSC, EXL, Genpact, HCL, Innovation Group, Mphasis, WNS