NelsonHall Vendor Profile

Process Discovery & Mining Technology Evaluation 2021

UpFlux

Report Abstract

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NelsonHall

15-pages

Contents of Full Report

Who is This Vendor Assessment For?

NelsonHall's Process Discovery & Mining Technology Evaluation, provides an assessment of UpFlux's process discovery & mining platform designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Process Discovery & Mining platforms and identifying vendor suitability for RFPs

- Process reengineering and RPA and intelligent automation center of excellence personnel evaluating process discovery & mining platform capability

- Vendor marketing, sales, and business managers looking to benchmark their platforms against their peers

- Financial analysts and investors covering intelligent automation and process discovery & mining platforms.

Key Findings & Highlights

UpFlux supports data sources through connectors and files. Extracting data to UpFlux from ERP, EMR, and Imaging systems is mainly through its connectors, which the company builds as needed for its clients. UpFlux also supports uploading data using files, e.g., CSV, through its web interface.

UpFlux offers a configurable UI flowchart widget to show discovered as-is processes and can be used for comparisons. UpFlux's flowchart widget can be configured to analyze other data types, e.g., using nodes to represent resource types (e.g., users or organizational departments). Additionally, it has a pre-built analysis — Social Network — for roles/resources.

UpFlux can suggest automation opportunities for process activities when there have been association/business rules configured. Additionally, the company has built specialized bots for its health insurance clients.

UpFlux uses kanban to enable users to evaluate the conformance of open cases and to perform actions on cases with conformance violations. In the healthcare setting, it is being used to improve patient care by monitoring the ongoing care of patients as they traverse the system.

UpFlux uses a tiered subscription model (monthly or annually) based on event log volume, which is estimated based on the average number of admitted patients for hospitals/clinics and the number of individuals covered for health insurance clients.

UpFlux has 39 employees as of April 2021, up from 23 one year prior, where about half are in product development.

UpFlux's clientele is primarily in Brazil but is seeing growth in other countries as existing clients are taking their product internally to other countries.

Scope of the Report

The report provides a comprehensive and objective analysis of UpFlux's process discovery and mining capabilities, covering UpFlux platform's functionality for:

- Data extraction, transformation, and loading
- Process analysis
- Process improvement
- Process monitoring
- Corrective action enablement
- Administration.

This report also assesses UpFlux's product development strategy and strengths and challenges.

Process Discovery & Mining Vendor Assessments also Available for:

ABBYY

Apromore

Celonis

EdgeVerve

FortressIQ

Kryon

Logpickr

Mehrwerk

Minit

myInvenio

Process Analytics Factory (PAF)

Process Diamond

QPR Software

Skan

Software AG

Soroco

StereoLOGIC

UiPath

About The Author

Bailey is a Research Analyst with shared responsibility for digital transformation technology research, working alongside Mike Smart within NelsonHall's Digital Transformation Technologies & Services practice.

In this role, Bailey focuses on products that use machine learning and cognitive AI, including business process management, process mining & discovery, and virtual agents.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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