



Xerox Learning Services Learning BPO Services

Vendor Assessment
Report Abstract

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13 pages





Who Is This Key Vendor Assessment For?

NelsonHall's Learning BPO Services Vendor Assessment for Xerox Learning Services is a comprehensive assessment of Xerox Learning Services offerings and capabilities designed for:

- Buyers of learning services, including sourcing managers monitoring the capabilities of existing suppliers of learning outsourcing and identifying vendor suitability for Learning RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

Xerox Learning Services (LS) offers a complete portfolio of learning services, primarily delivered in connection with multi-year contracts. Xerox LS contracts range from end-to-end learning services to single-function (e.g. custom content development) in scope.

Xerox LS offering includes:

- Learning strategy and assessment
- Content and curriculum design development
- Learning delivery
- Learning administration
- Help desk
- Data and technology management.

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Scope of the Report

The report provides a comprehensive and objective analysis of Xerox Learning Services outsourcing offerings, capabilities and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the geography of delivery locations.

Report Length

13 pages

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Learning Services Outsourcing Vendor Assessments Also Available for:

Accenture, Aon Hewitt, Genpact, GP Strategies, IBM, Intrepid Learning Solutions, Infosys, NIIT, QA, Talent2, The Learning Factor and Raytheon Professional Services