



Cloud HR Transformation Services

Zalaris

Report Abstract

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14 pages

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Who is this Vendor Assessment for?

NelsonHall's Cloud HR Transformation Services profile on Zalaris is a comprehensive assessment of Zalaris' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Cloud HR Transformation services and identifying vendor suitability for Cloud HR Transformation Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Cloud HR Transformation sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Zalaris' offerings and capabilities in Cloud HR Transformation Services.

Headquartered in Norway, Zalaris is dedicated to HR and payroll services, with SaaS, BPaas, and consulting offerings. It primarily services the SAP HCM market with HR services and complementary proprietary Zalaris technology (including Zalaris PeopleHub). Zalaris has two divisions:

- Professional Services: the implementation division offering project management, technical consulting for SAP HCM/Payroll, SAP SuccessFactors and Zalaris platforms, test management & execution, change management, and digital adoption execution
- Managed Services: primarily managed payroll as well as application support (AMS). Its Managed Services business also has payroll services clients where the HCM technology is not SAP. To support this, it delivers HCM integrations with Workday and Oracle.

Zalaris operates across the Nordics, Baltics, Poland, DACH, France, the U.K., and Ireland. Recently, Zalaris has strengthened its German capability, established offices in Spain and Hungary, and expanded operations to APAC, with offices opening in Australia, the Philippines, and Singapore. Its India operation is a development center.

Zalaris' Cloud HR Transformation services support the entire employee lifecycle, including recruiting, onboarding, compensation, time and attendance, travel expenses, and performance management. Zalaris brings digital payroll and HCM processes, leveraging the Zalaris multi-country multi-tenant SAP-powered proprietary technology. Please see the full report for a detailed breakdown of Zalaris' key offerings in this area.

Buyers looking for a scalable HR services and technology provider should consider Zalaris, as it offers a local presence in 17 countries; being one of the early-to-market SAP SuccessFactors cloud BPO service providers, it brings a strong technology focus and flexible service offerings.

Scope of the Report

The report provides a comprehensive and objective analysis of Zalaris' Cloud HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.

Cloud HR Transformation Services Vendor Assessments available for:

ADP

Alight Solutions

Capgemini

Conduent

OneSource Virtual

IBM

SD Works

Zalaris.

About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Cloud HR Transformation, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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