



Vendor Profile

Payroll Services

isolved

Report Abstract

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11-pages

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Who is This Vendor Assessment For?

NelsonHall's Payroll Services profile on isolved is a comprehensive assessment of isolved's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Payroll Services and identifying vendor suitability for security services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Payroll Services sector.

Key Findings & Highlights

isolved, headquartered in Charlotte, NC, is a provider of human capital management (HCM), workforce management (WFM), and employee experience (EX) technology and associated services targeting small-to-medium-sized businesses (SMB) and mid-market organizations. It is dedicated to the North American market. The company has three core offerings:

- HCM software, a proprietary multi-tenant cloud platform, called isolved People Cloud
- Managed payroll services
- Professional services, called HR Services.

Since its launch, isolved has been actively acquiring, mainly to boost its technology capability and to accelerate platform adoption through acquiring resellers.

The isolved People Cloud platform currently supports ~5m users and ~145k U.S.-based small and medium-sized employers. The platform services ~91k payroll clients and processes ~\$200b of payroll and taxes for ~2.6m client employees annually. All of its payroll service clients purchase the foundation of the isolved HCM platform, isolved People Cloud. It has ~1.8k employees. This profile focuses on isolved's payroll services.

Scope

The report provides a comprehensive and objective analysis of isolved's Payroll Services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Payroll Services Assessments also Available for:

activpayroll

Alight

AscentHR

BDO

CloudPay

Condeunt

EY

Immedis

Infosys

Neeiamo

OneSource Virtual

Papaya Global

PayGroup

Paychex

Payslip

Payzaar

Ramco

Safeguard Global

SD Worx

TMF Group

UKG

About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Cloud HR Transformation, Benefits Services, and Payroll, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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